





FASTER ACCESS TO THE HIGHEST LEVEL OF TECHNICAL SUPPORT.

This service is perfect for teams who require:

- access to a team of Lenovo engineers dedicated to provide specified care of highly technical uses cases
- Multi-level solution diagnostics and triage
- Tailor-made service solutions
- Advanced technical support for Lenovo Cloud Platform (LCP) solution offerings

LISS gives you hassle-free end-to-end support for your entire Lenovo solution, including a dedicated phone line for quick access to our team of technical experts and engineers, faster resolution time, proactive case management, and escalation assistance.

Lenovo Integrated Solutions Support includes:



SOLUTION-LEVEL SUPPORT



SINGLE POINTS OF CONTACT

A single point of contact for advanced level support of Lenovopurchased integrated solutions and a single point of contact for



HARDWARE + SOFTWARE SUPPORT

including software lifecycle maintenance and advisory



END-TO-END ENGAGEMENT



ADDITIONAL SOLUTION SERVICE OPTIONS

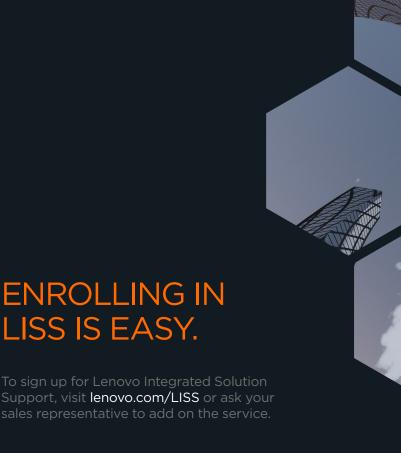
support problem determination. On-site field support options.



LENOVO HARDWARE

Extend your hardware product warranty or upgrade your warranty.





To sign up for Lenovo Integrated Solution Support, visit lenovo.com/LISS or ask your

ENROLLING IN

LISS IS EASY.

Lenovo Integrated Solutions Support

Hardware provided in the Lenovo Integrated Solution

- A. For problems with Lenovo branded hardware products covered by the Lenovo Limited Warranty and within the applicable

Software provided in the Lenovo Integrated Solution